



## Worcester Bosch Boiler Error Codes

Fault Description	System Behaviour
Locking error	The boiler display will flash a warning triangle and fault code. At the same time a (static) cause code will also be displayed. Manual intervention (Pressing the reset button on the boiler fascia) is required following clearance of the fault.
Blocking error	The boiler will stop operating with no fault data displayed. The cause code, in the info menu, is accessed by pressing the spanner/return button. The condition will clear automatically when the associated fault clears e.g. waiting for an area to cool. In some cases a blocking error has a defined time duration prior to changing to a locking condition.
Fault error	Alpha numeric code indicating the fault group
Cause error	Three digit number. During a blocking error (or normal operating status) it is not displayed, but accessed in the info menu via the spanner/return button. During a locking error the cause code flashes on the display.
Maintenance codes	These are displayed with the letter H followed by a number. The code advises of a situation that will need some attention but is not a fault that will stop the boiler from functioning. Some of the common ones are listed:
	H11
	Hot water outlet sensor defect, hot water can still be delivered but with less control
	H13
	A time has been set in the Service interval function i.e. 1 to 72 months and that time has expired. Menu 2.5F allows this feature to be set (1 to 72), a 0 will disable this function.

## Worcester Bosch Blocking Error Codes

Fault Code	Possible Cause
A1	Little or no water in the system – check pressure gauge and repressurise to 1 bar.
C1	Fan has stopped
EA	No flame is detected. The boiler will block during 4 attempts before going to Locking fault
EF	The boiler is operating at minimum burner load and there is a greater than 18°C Flow & Return temperature difference
No Code	Air lock or reduced water content – check pressure gauge and repressurise to 1 bar
260	Sensor disconnected or no water content – check pressure gauge and repressurise to 1 bar

## Worcester Bosch Error Code EA 229 or D5

If you're seeing the error code EA 229 or D5 on your Worcester Bosch boiler, this means that the condensate pipe is frozen.



## Worcester Bosch Locking Error Codes

Fault Code	Possible Cause
9A	Incorrect HCM fitted
9U	Problem with the code plug (faulty or not connected)
B7	Replace control board
C6	Running too fast / Running too slow
C7	Fan not running / Fan not running or airflow blocked
D1	Sensor wet or damaged (the boiler will block for 300 seconds before this condition)
D1	Sensor disconnected or damaged (the boiler will block for 300 seconds before this condition)
D1	Boiler overheat
E2	Flow sensor shorted or damaged
E2	Flow sensor disconnected or damaged
E5	Primary flow sensor overheated
E9	The main heat exchanger has overheated. Maximum temperature 105°C
E9	Maximum temperature sensor on the main heat exchanger has failed
E9	Maximum temperature sensor on the main heat exchanger has not been recognised
E9	Flue gas thermostat overheat
EA	Failure of four ignition attempts. The boiler waits 30 seconds before another attempt is made
EA	An established flame has been extinguished. This could be caused by: moisture in the sump, due to a blocked sump/condensate trap. a strong wind into the flue
EA	Gas valve coil disconnected
EA	Flame not established during the first 4 seconds ignition period
EA	There is an error where the pump is not detecting water – check pressure gauge and repressurise to 1 bar.